

September 1, 2017
Tokyo Marathon Foundation

Report on the error occurred on email transmission to overseas media members

Today, Tokyo Marathon Foundation has sent out the press release on the “Runner Application Status Update” by email to the overseas media members. We hereby report that, in this email, all the email addresses were mistakenly put in the CC field.

1. Incident overview

The email on the press release of the "Runner Application Status Update" was sent by "CC" to 126 overseas media members, instead of "BCC".

2. Incident background and timeline

- Friday, September 1, 2017 at around 2:00 pm JST

Emails were sent to overseas media members by CC

- Friday, September 1, 2017 at around 2:40 pm JST

Apology emails were sent to 126 media members, requesting to delete the previous error email.

3. Situation of damages

There is no damages or related issues reported at this moment.

4. Measures to be taken

To ensure that this kind of error would not occur again, we will make sure to exercise caution whenever sending out the emails to external recipients, and also to place strict and appropriate controls on personal information management through employee trainings.